

Celebration Generation

Synchro Club Order Agreement

1. Prices are quoted in USD. All orders are to be prepaid in full, cheques payable to "Celebration Generation". Fabric is not ordered or cut before payment is received, and clears at the bank.
2. Rush orders (within 2 weeks) can usually be accommodated, but will incur a surcharge of \$50 per garment. Any rush fees incurred will be the responsibility of the customer. (Overnight shipping of fabric, if required, rush shipping of the finished garment, etc)
3. Shipping (when applicable) is not included in the price of your order. We ship by USPS Priority, as they are fast and trackable, unless otherwise requested. If the club has an account of their own with another carrier, we would be more than happy to ship via that. Shipping is charged at cost, quoted and billed when suits are ready to ship.
4. All synchro orders are assumed to be "Synchro Cut", unless specifically asked not to be. "Synchro Cut" is cut high on the hips, and most likely will be tighter than a swimmer is used to in recreational / practice swimwear. If your group of swimmers is new to "Synchro Cut", we request that you inform the parents ahead of time, in order to prevent any shock / unpleasant surprises when the suits are delivered.
5. All team, combo, trio, and duet orders placed at the time of the appointment must be dealt with through the club contact person / head coach, who will act as a liaison between Celebration Generation, and parents / swimmers / other coaches. Things can get confusing when dealing with more than one person about any issue!
6. Fit is guaranteed as long as Marie Porter takes the measurements. Should any alterations be required (assuming no change in the swimmers' measurements, see below), they will be provided free of charge.
7. In the event that someone else has to take the measurements, we will provide detailed measurement information, but we cannot be held responsible for any fitting problems that may arise from someone else taking the measurements. Any alterations in the case MAY occur alteration fees.
8. Should an athlete outgrow her suit in the time between the suit order, and the delivery (or anytime thereafter), a new suit must be ordered, and will be charged out at the same price as the original. "Outgrown" is considered to be a change of at least 2" in any width (chest, waist, hips) measurement, or more than 1" in length. In the event that a suit is too small at the time of the fitting, measurements will be taken at that time, and compared against the original measurements.
9. Any changes to suit style , design, colour, or fabric will result in redesign / new fabric purchase surcharges. These will be discussed and quoted at the time of any changes, and will depend on the circumstances (whether it's before or after the fabric is ordered / cut, whether or not new fabric needs to be special ordered, or is already in stock, etc)
10. In the event that a swimmer is removed from / quits a team BEFORE that team's order is cut, a refund / credit MAY be issued to the club. If the swimmer is removed / quits AFTER the order is cut, the suit(s) for that swimmer will be completed and shipped with the rest of the clubs order.
11. All sales are final. Due to the custom nature of the orders, as well as hygiene concerns, we are not able to accept returns of garments – refunds are not available

As club representative, I certify that I have read, understand, and will abide by the conditions set forth.

Name: _____ Signature: _____

Mailing Address: _____

As the designer, I certify that I have read, understand, and will abide by the conditions set forth.

Name: Marie Porter, Celebration Generation Signature: _____

Mailing Address: P.O. Box 22315, Robbinsdale, MN 55422 USA